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Duration: 2 Days

### Course Overview and Objectives

SLA's, Costing Models, Balance Sheets, Income Statements, Hire Purchasing and Leasing. These concepts may make your head spin, leaving you screaming I AM NOT AN ACCOUNTANT.

Financial management for IT Managers gives the IT Manager an insight into how all these terms affect not only the business but also your bottom line.

## Finance for IT Managers

Module 1: Overview of Financial Management

Module 2: Understanding of Financial Statements

Module 3: Service Level Agreements

Module 4: Budgets and Controls

Module 5: Funding Costs

Module 6: Interpretation of Financial Statements

SAQA US ID: 252040 - Manage the finances of a unit

SAQA US ID: 114052 - Demonstrate appropriate customer care in the context of IT support, according to a Service Level Agreement