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Duration: 2 Days

Course Overview and Objectives

SLA's, Costing Models, Balance Sheets, Income Statements, Hire Purchasing and Leasing. These concepts may make your head spin, leaving you screaming I AM NOT AN ACCOUNTANT.

Financial management for IT Managers gives the IT Manager an insight into how all these terms affect not only the business but also your bottom line.

Finance for IT Managers

Module 1: Overview of Financial Management

Module 2: Understanding of Financial Statements

Module 3: Service Level Agreements

Module 4: Budgets and Controls

Module 5: Funding Costs

Module 6: Interpretation of Financial Statements

SAQA US ID: 252040 - Manage the finances of a unit

SAQA US ID: 114052 - Demonstrate appropriate customer care in the context of IT support, according to a Service Level Agreement